

National/Panasonic

18th November, 2002

SB International Consulting Sdn Bhd
Suite 15.04, Level 15, Plaza 138,
No. 138, Jalan Ampang,
50450 Kuala Lumpur.

Attention: Mr. Jerome-Pierre Bonnifay (Chief Executive Officer)

Dear Jerome,

Re : High Performance Sales Training

Your training has been helpful in creating sales opportunities as well as closing them. I like the interactiveness of the training which allows us to think and focus on key areas in our sales work.

Thank you for this great opportunity to learn from sales experts in the industry and listen to your experiences with other companies as well.

Once again a big THANK YOU. I look forward to selling more effectively to my customers in future.

Yours sincerely,

Donna Choi
Senior Sales Executive Corporate Business Dept.